



**Mata Sundri College for Women  
(University of Delhi)  
Mata Sundri Lane, New Delhi-110002**

**Ref No. MSC/IQAC/AQAR/21-22/1.4.1\_A**

**Ph: 23237291**

## **Feedback Analysis Report Academic Year 2021-2022**

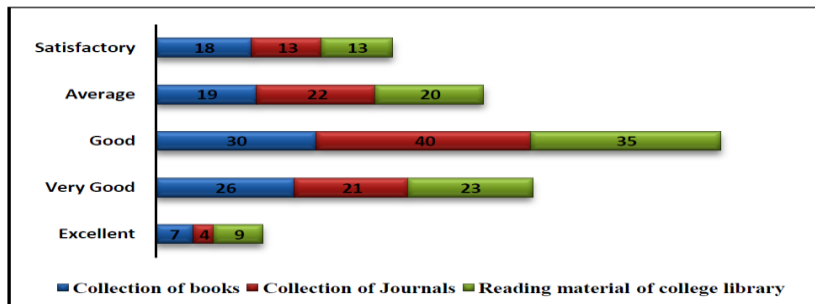
In order to ensure the growth of the institution, the IQAC of the College collected feedback from all its stakeholders (students, alumni, teachers, employers and parents). The analysis was done using MS-Excel 2010 software. The results were analysed, summarised and evaluated.

### **Student Feedback**

Student feedback was collected online. Feedback was taken on teaching learning, academic excellence, infrastructure, library facilities, safety and security on the campus, industry-academia exposure and facilities provided to differently-abled students. The feedback received from students was quite positive. However, there were a few areas of concern regarding hygiene of the washrooms and the canteen. The feedback received was discussed with the Hygiene and

### **Response about collection of books, journals and reading material of the College Library**

The graphical representation below shows the percentages of people with respective responses.



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Internal Quality Assurance Cell  
Mata Sundri College for Women  
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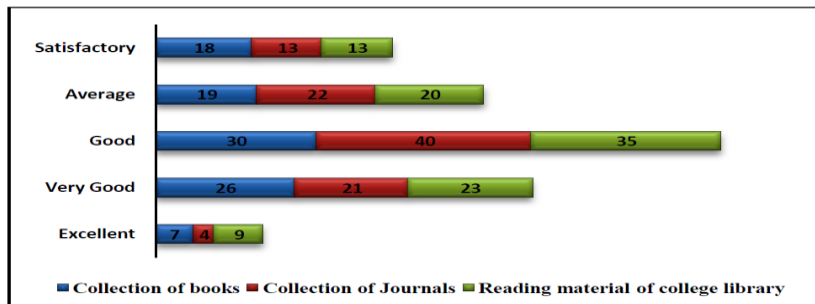
Canteen Committee of the College and the issue was addressed by enlisting the help of class representatives. Appropriate steps were also taken to improve the hygiene of the canteen.

**Infrastructure and Ambiance**

1. Physical infrastructure of the college Library

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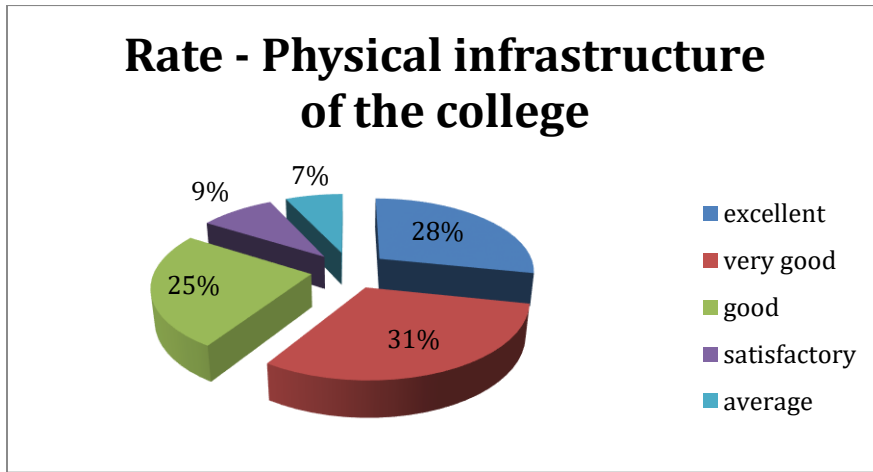
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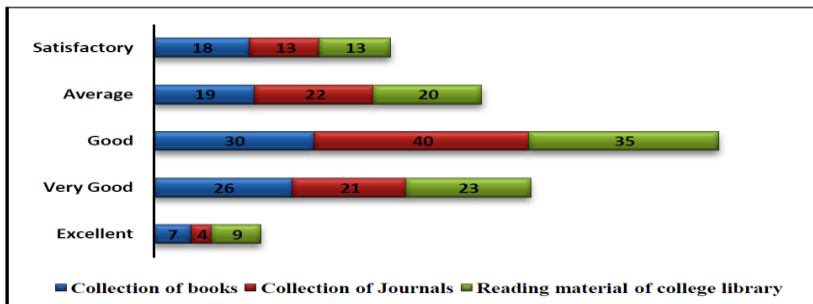
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**2. Collection of books in the library**

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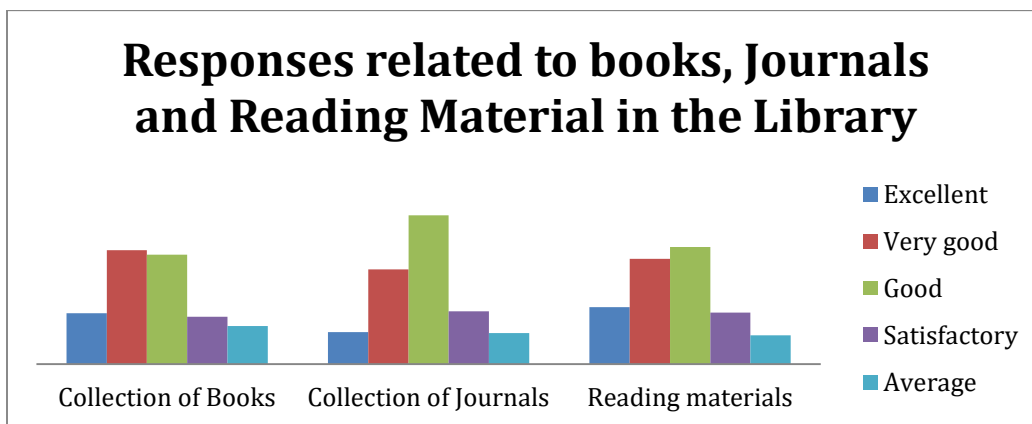


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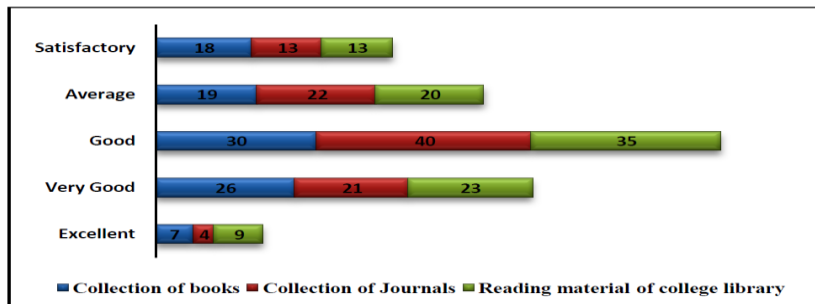
**3. Collection of Journals**



**5. Infrastructure of the college Computer Laboratory**

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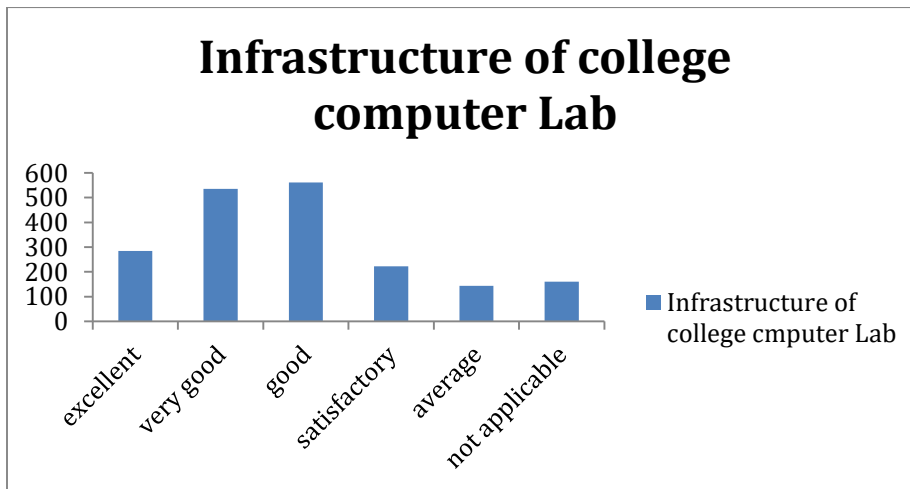
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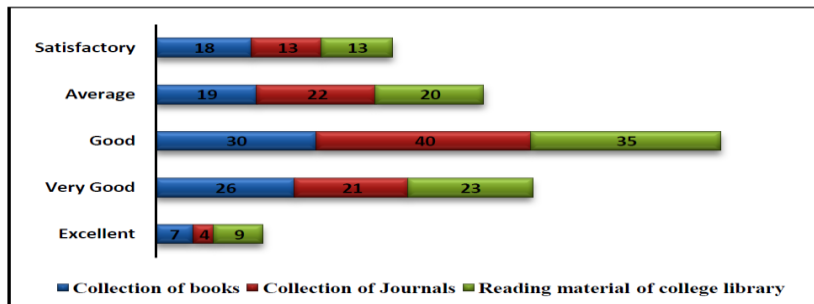
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6. Wi-Fi and Internet facility, College Website

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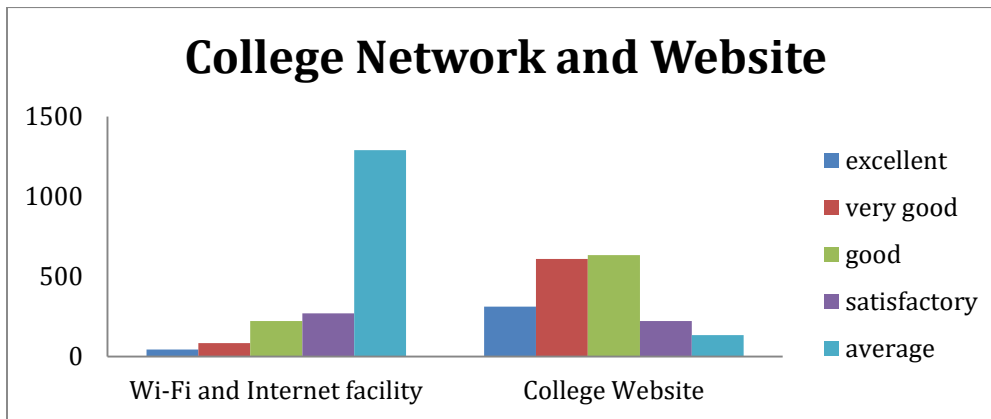
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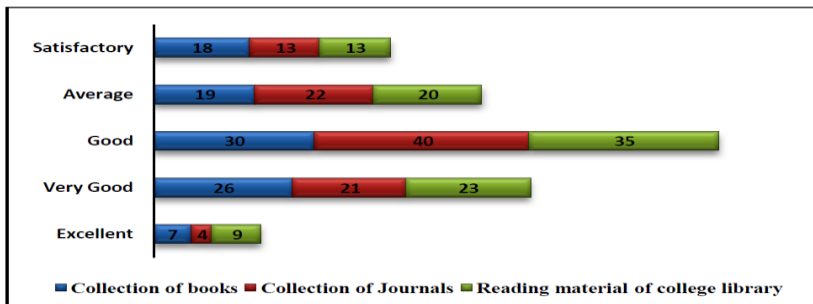
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**7. Infrastructure of the class rooms**

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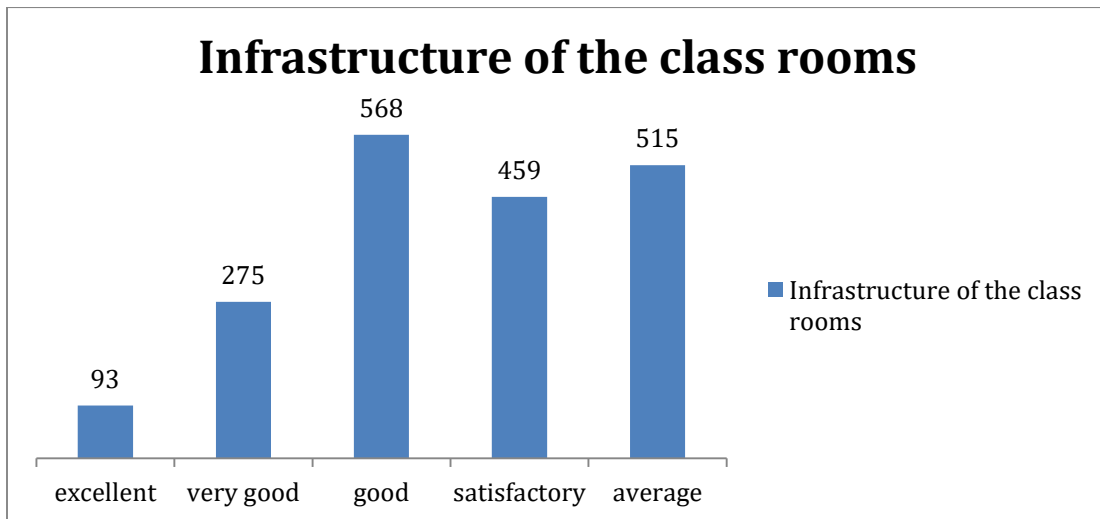
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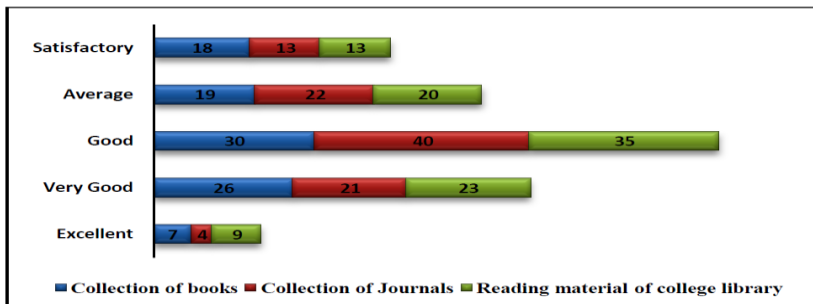
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8. Facilities for differently-abled persons like ramps, lifts.

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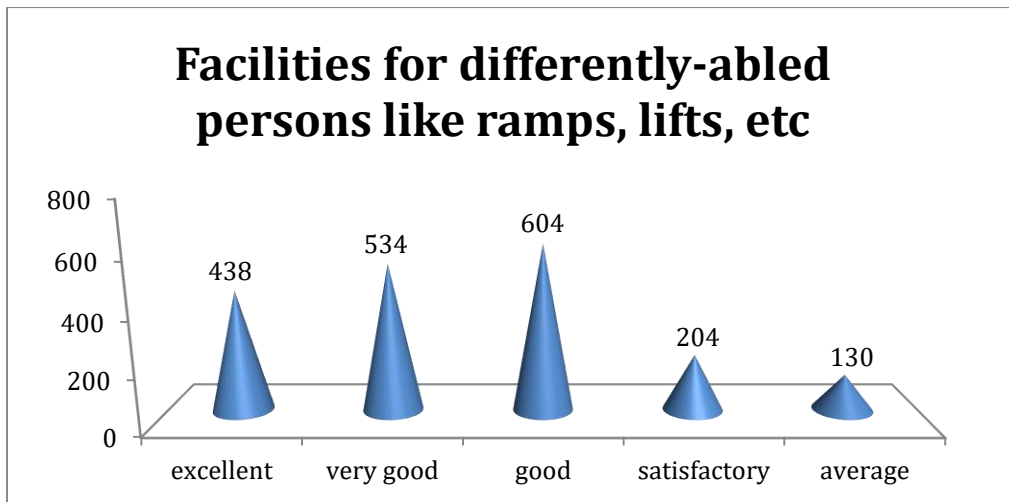
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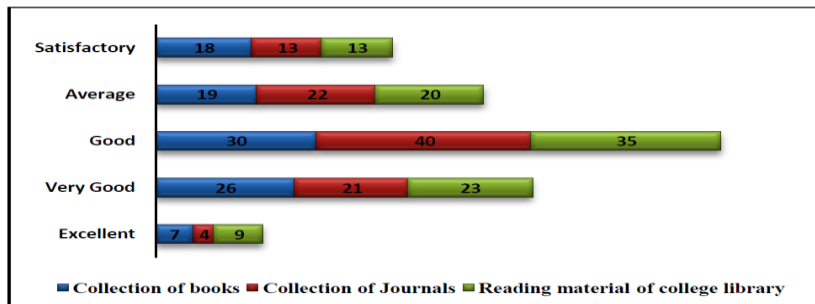
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**9. Drinking water facility**

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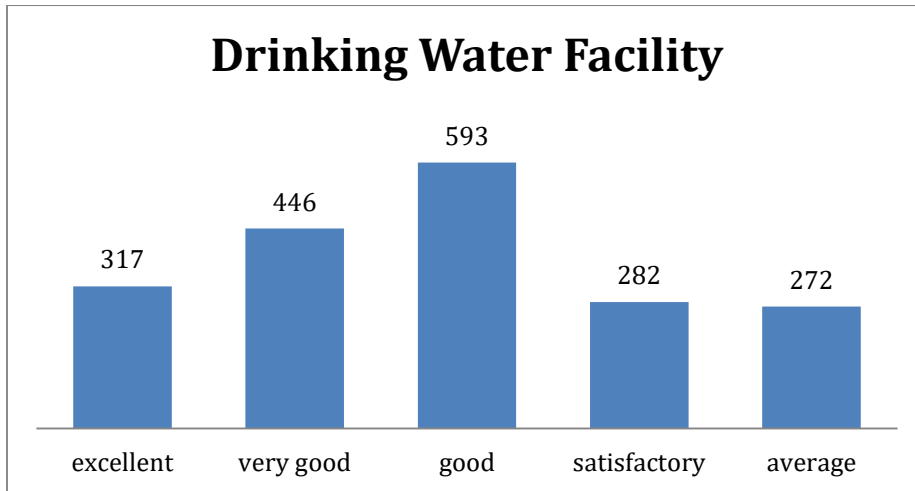




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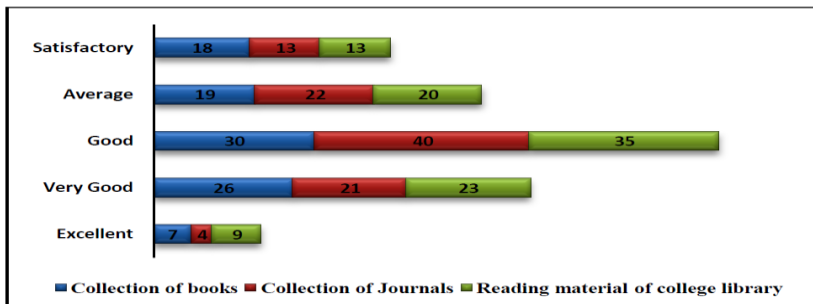
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10. Greenery in the college campus

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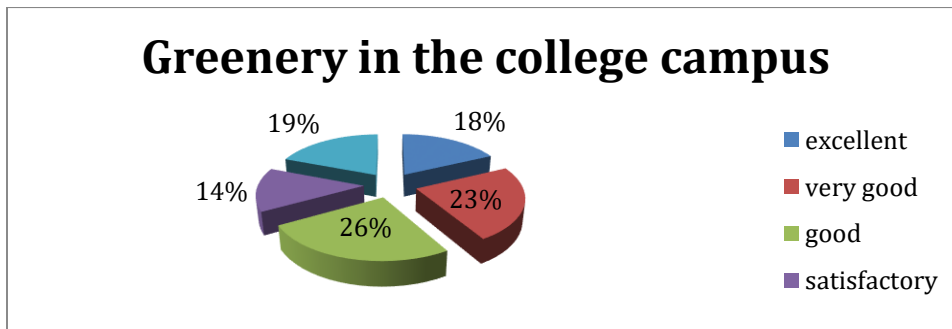
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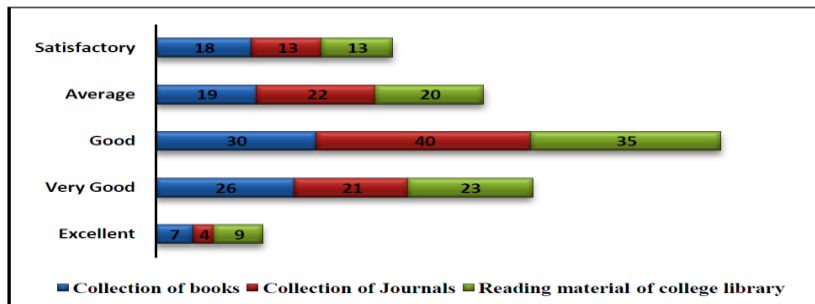
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**11. Washroom Cleanliness and maintenance**

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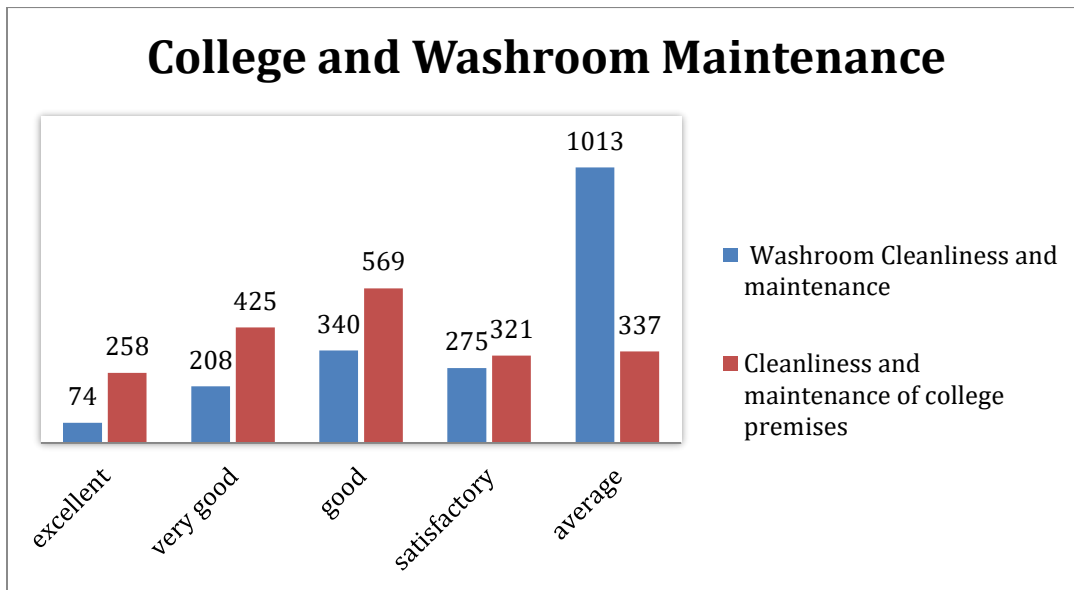
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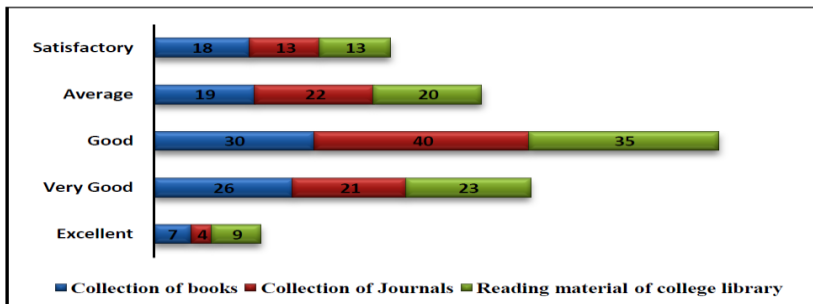
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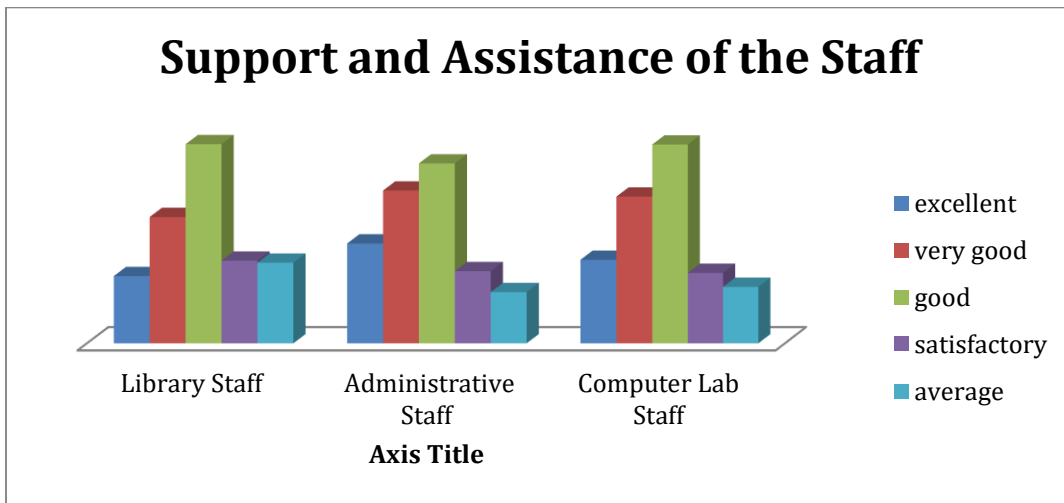


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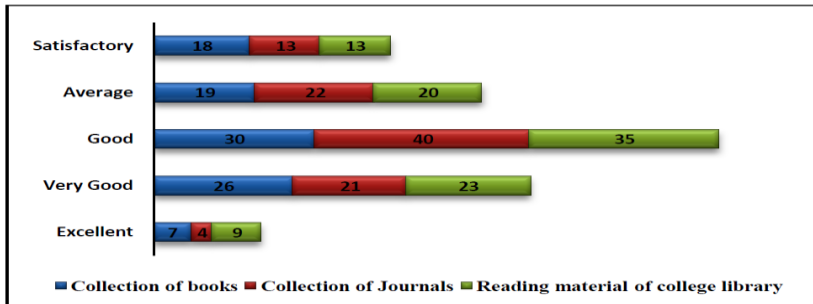
**12. Support and Assistance of the Staff**



**13. Sports ground**

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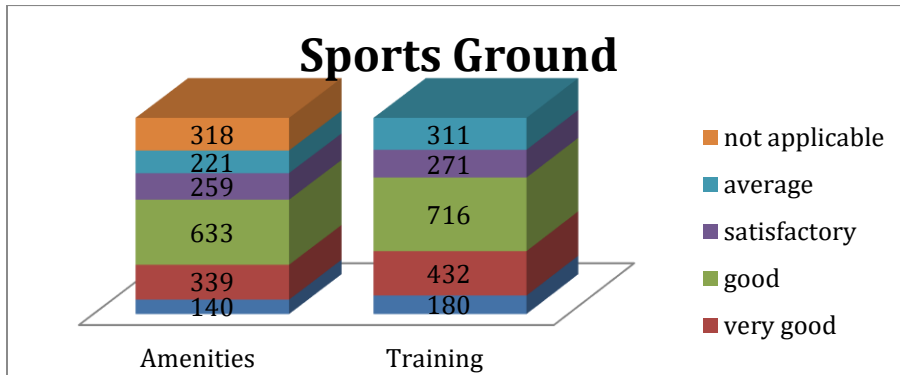
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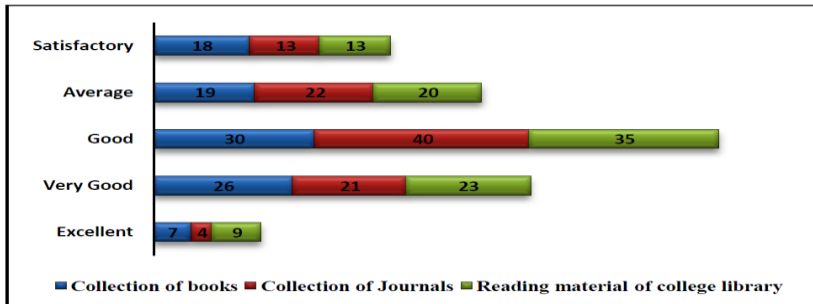
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**14. Complaint Redressal Committees**

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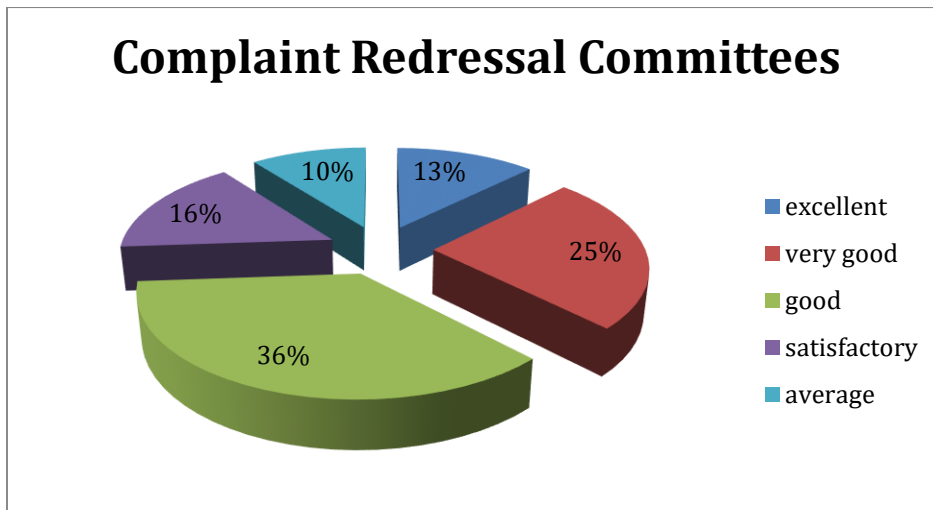
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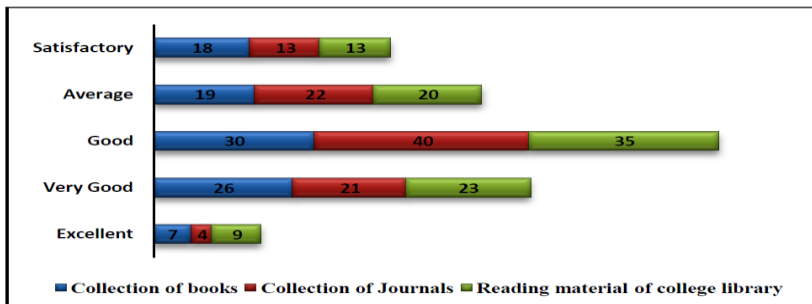
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15. Canteen

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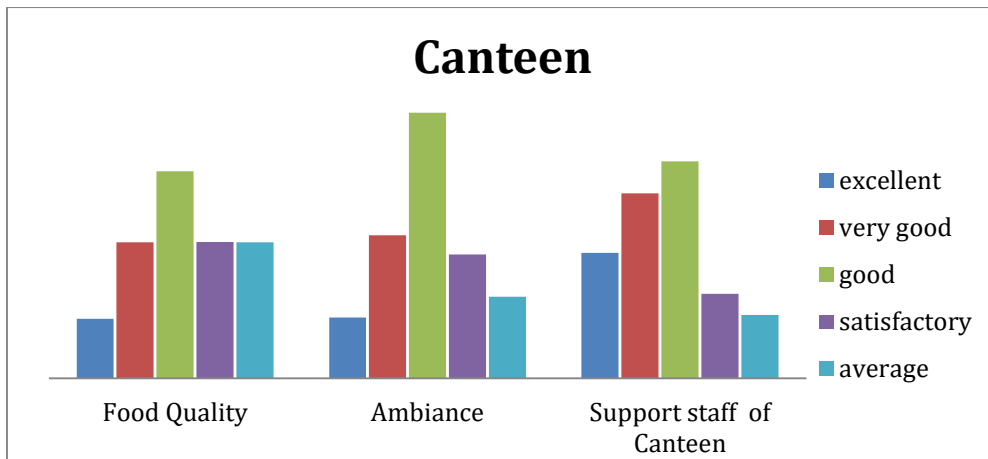
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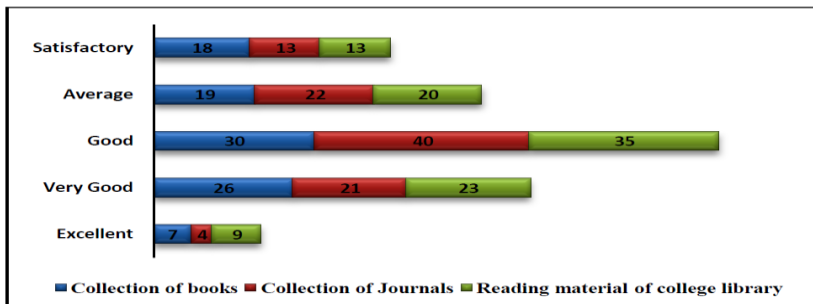
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**16. Extra-Curricular Activities (ECA)**

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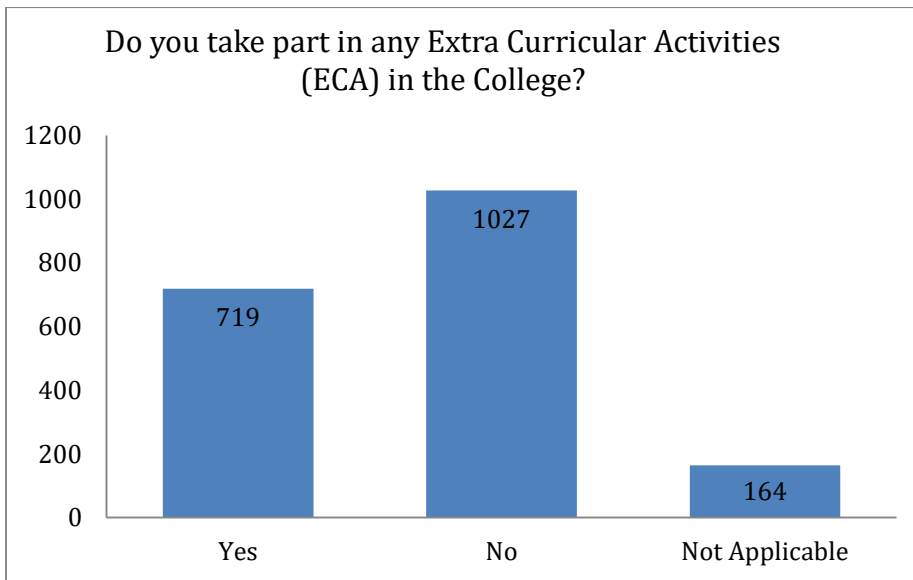
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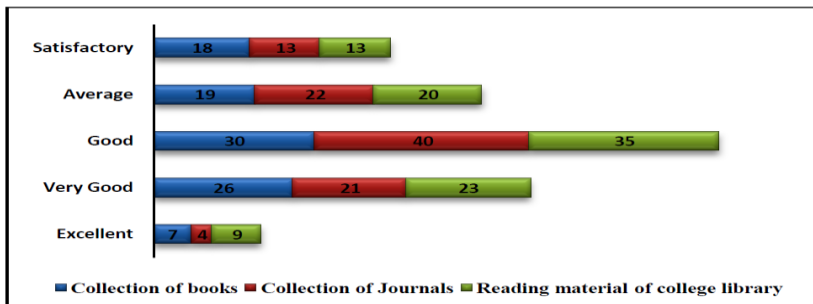
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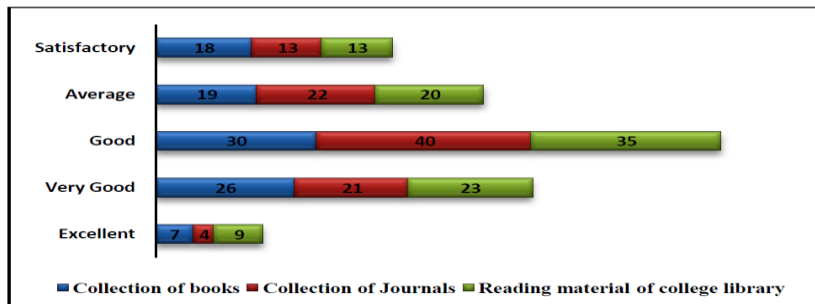
**Faculty Feedback**

Feedback was collected from faculty members on the infrastructure and library facilities provided by the College. This too was positive with 90% of faculty saying that the infrastructure of the College was good and that the library had a good collection of books and journals.

1. Do you think Cultural/Academic Events and Activities are useful and add to the all-round development of the students of the college?

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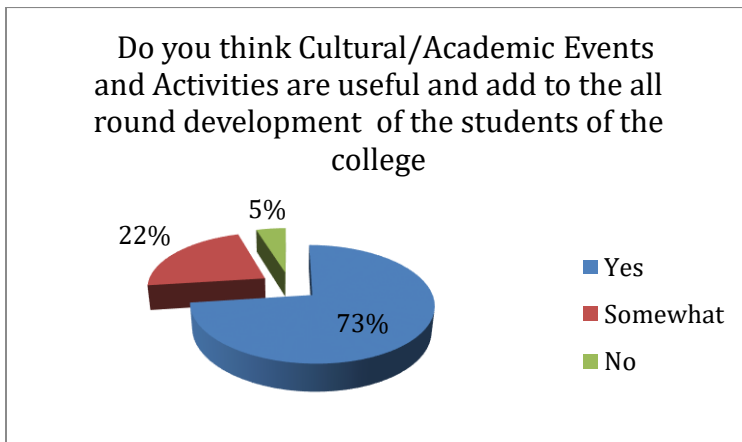
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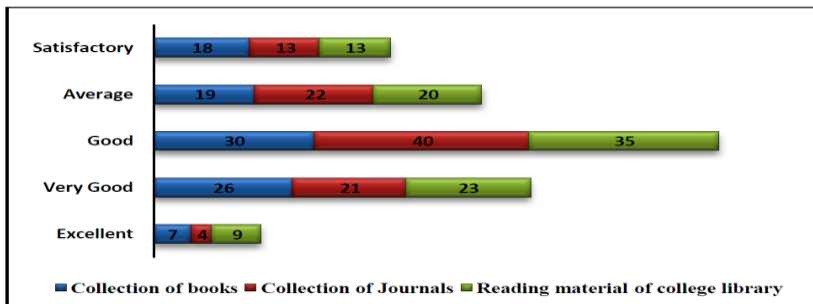
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2. Are you satisfied with the equipment, amenities and assistance available at the college for ECA activities?

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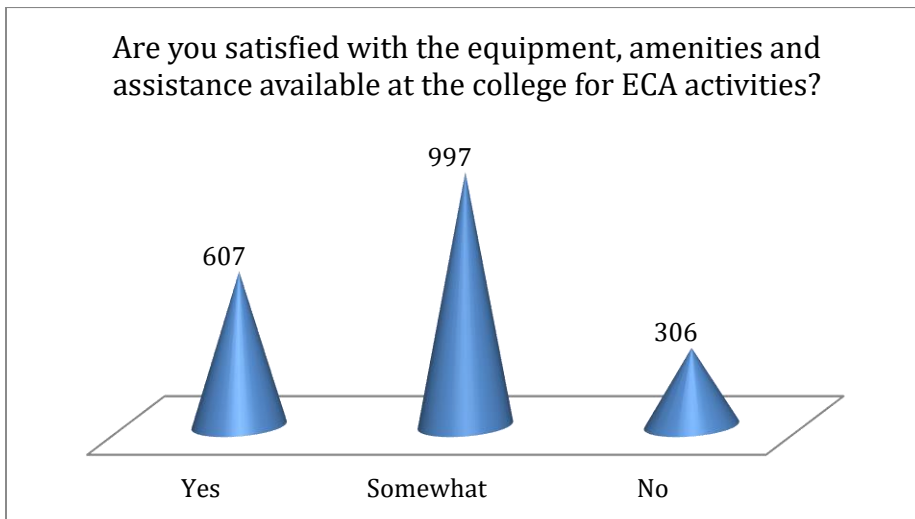
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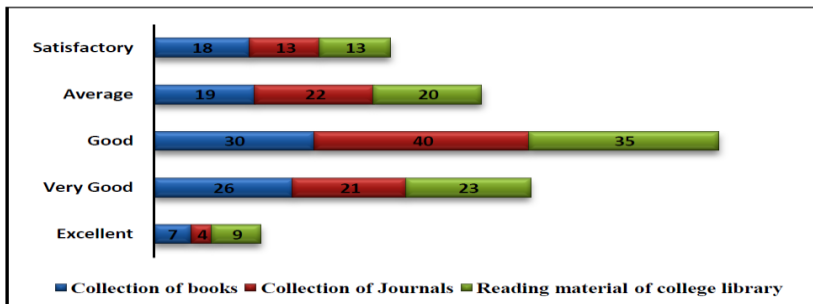
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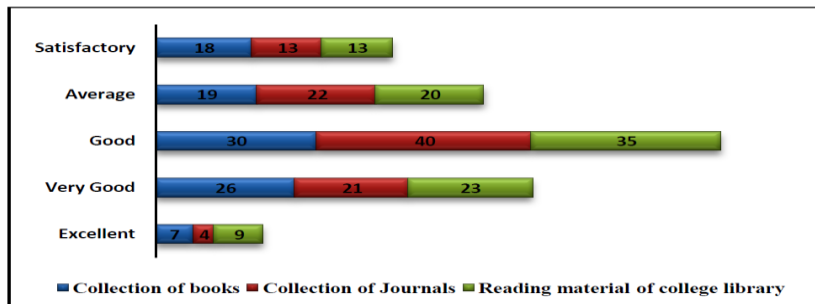
**Alumni Feedback**

Feedback was collected from the Alumni online. The feedback received from the Alumni was extremely positive. Majority of the alumni were of the opinion that the College provided very good growth opportunities for its students. The institution is working towards further improvement in these areas.

**1. Infrastructure**

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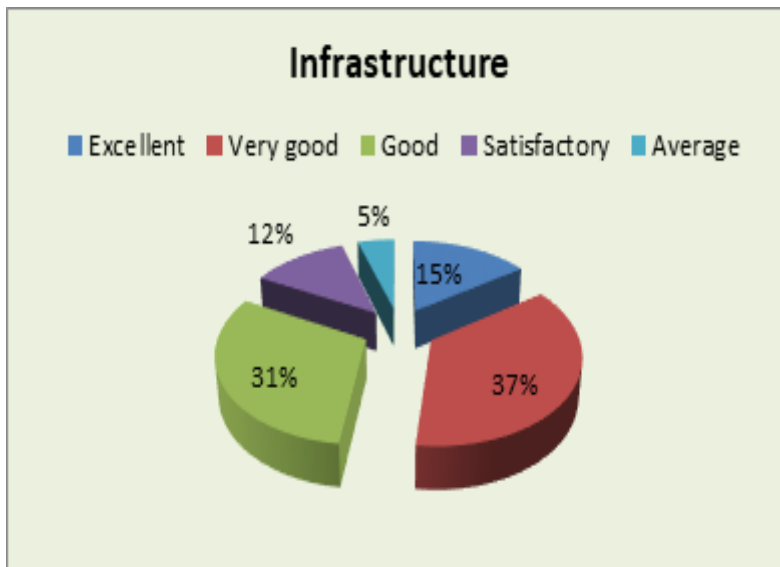
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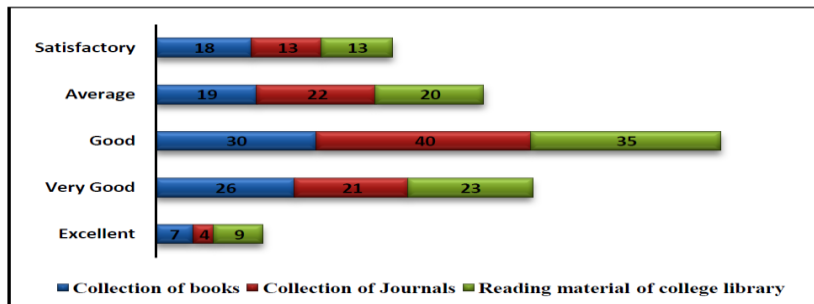
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The college has a good infrastructure and this is clearly visible from the above chart. More than 80% of the alumni feel that the college infrastructure is good, very good or excellent.

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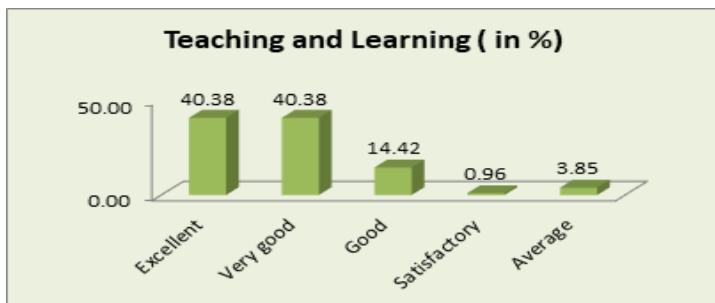


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**2. Teaching and Learning**

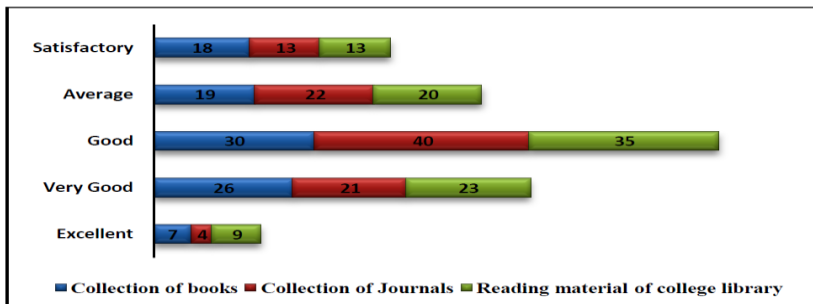


More than 80% (84 out of 104) alumni says that the teaching-learning process in the college is very good or excellent.

**3. Growth opportunities for Students**

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Mata Sundri College for Women  
Mata Sundri Lane,  
New Delhi-110002

Coordinator  
Internal Quality Assurance Cell  
Mata Sundri College for Women  
(University of Delhi)  
New Delhi-110002

Principal  
Mata Sundri College For Women  
University of Delhi



**Mata Sundri College for Women  
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Mata Sundri Lane, New Delhi-110002**

**Ref No. MSC/IQAC/AQAR/21-22/1.4.1\_A**

**Ph: 23237291**

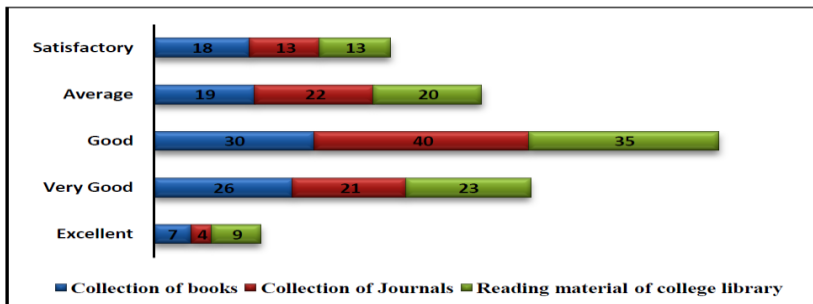


As visible from the above graph, more than 70% of the students say that growth opportunities provided by the college are enormous.

**4. Industry- Academia Exposure**

**Response about collection of books, journals and reading material of the College Library**

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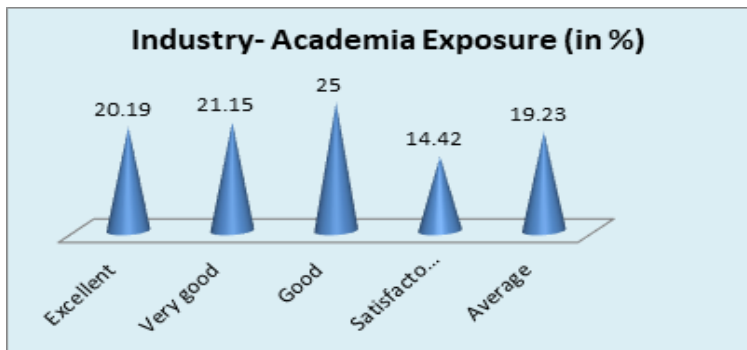
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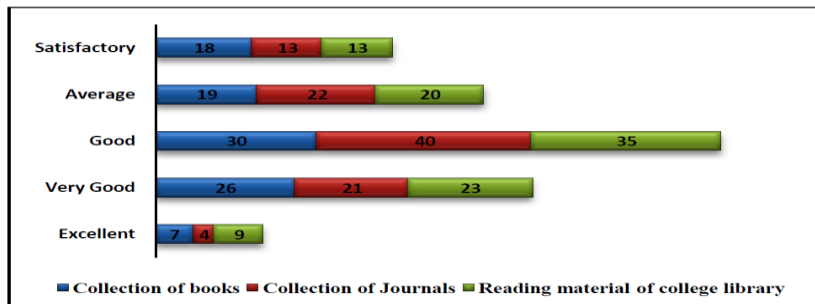


40% of the alumni say that they get excellent or very good Industry-Academia exposure with additional 25% rating it as good.

**5. Extra-Curricular Activities**

**Response about collection of books, journals and reading material of the College Library**

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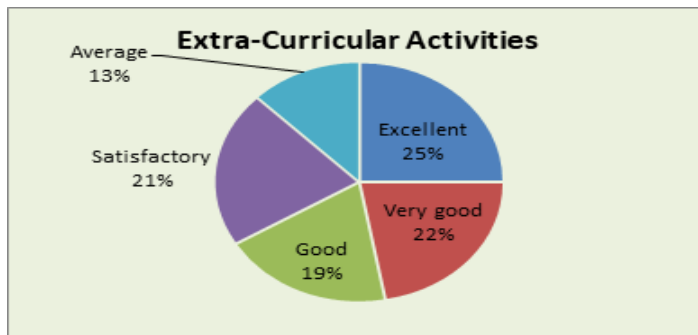




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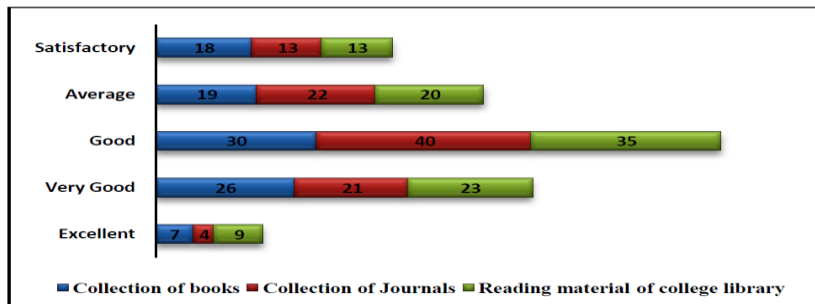


The extra-curricular activities conducted in the college is also rated as excellent or good by around 50% of the students with additional 40% saying that they are more than satisfied by it.

6. Are you satisfied with the efforts taken by the College to connect with its Alumni?

**Response about collection of books, journals and reading material of the College Library**

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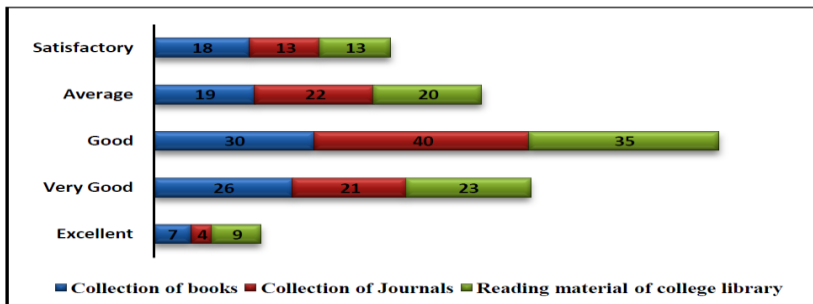


70% of the alumni are satisfied by the efforts taken by the college to connect with its alumni.

7. How would you rate your overall experience in the College? Higher the score better the perception / experience.

**Response about collection of books, journals and reading material of the College Library**

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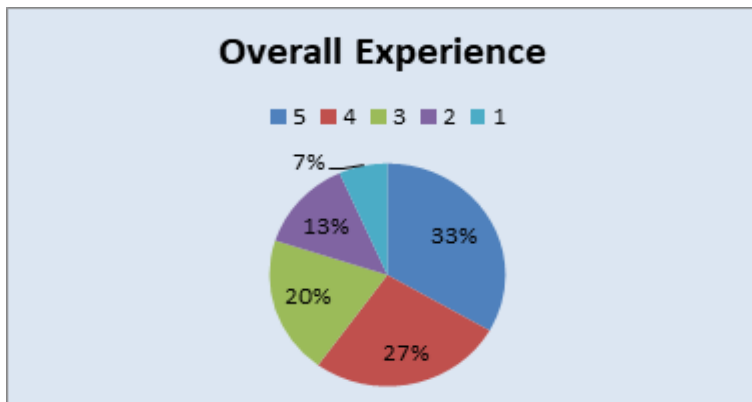
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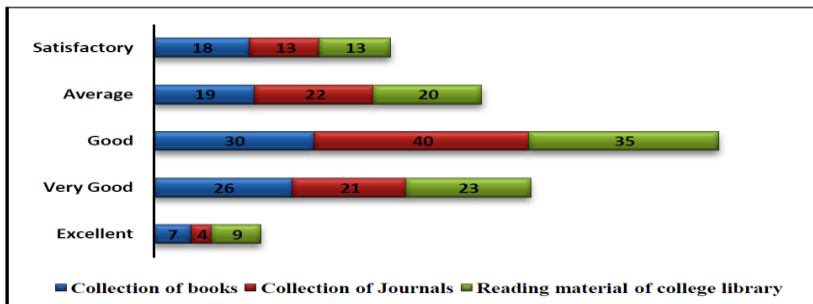
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As visible from the above chart, 80% of the students said that their overall experience in the college was very good.

**Response about collection of books, journals and reading material of the College Library**

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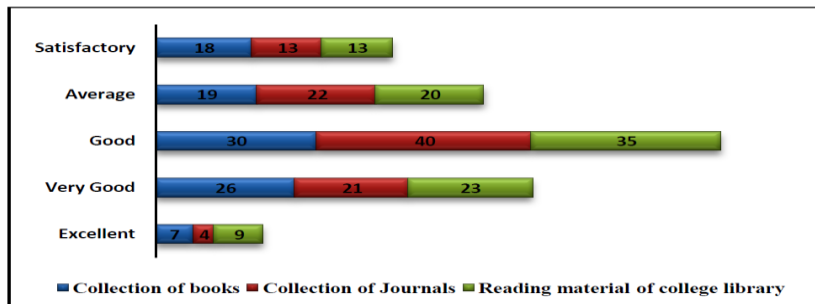
**Parent Feedback**

Parent feedback was also collected online. The overall feedback from parents shows that parents are quite satisfied with the facilities and efforts made by the College in enhancing the overall growth of their wards. They credit the college and its environment transforming the personality of their ward for the better.

1. Do you believe that the college and its environment have transformed the personality of your ward?

**Response about collection of books, journals and reading material of the College Library**

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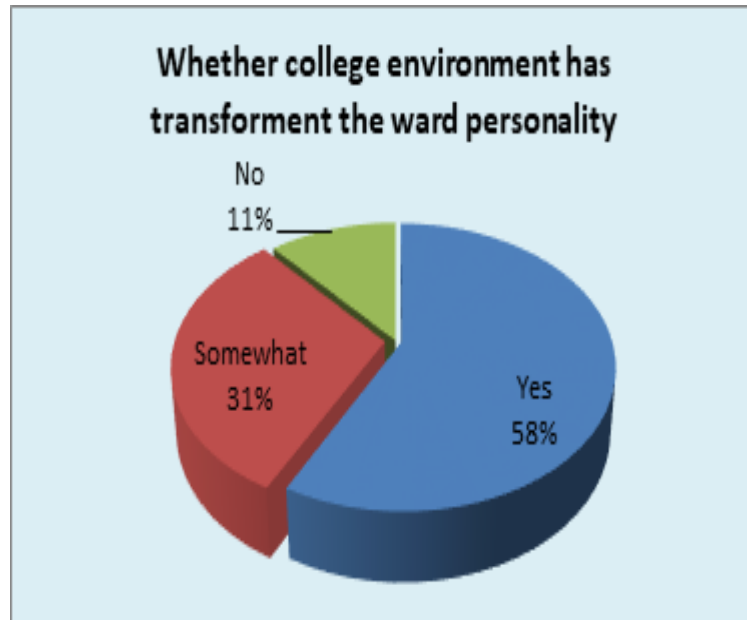
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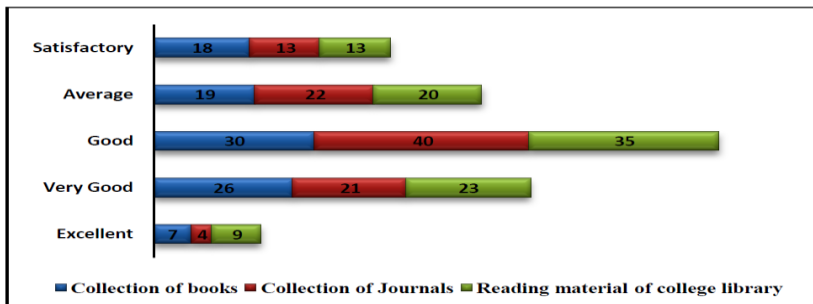
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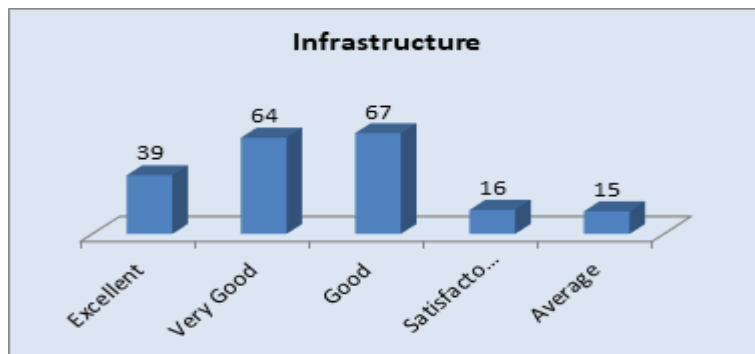
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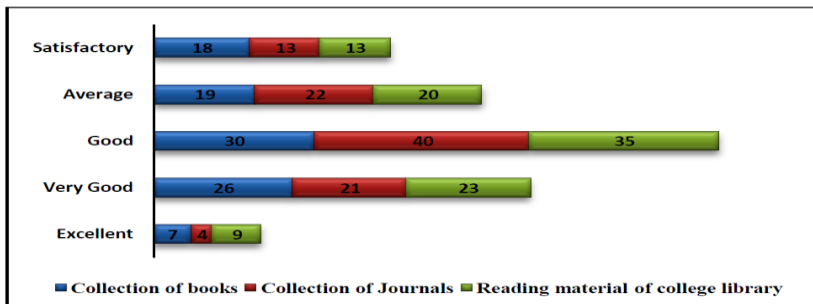
58% of the parents believe that the college environment has changed the personality of their ward for the better. In addition to it 31% say that the college environment has partially affected their child.

2. Please rate the following areas of the College as per your opinion:



**Response about collection of books, journals and reading material of the College Library**

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*[Signature]*  
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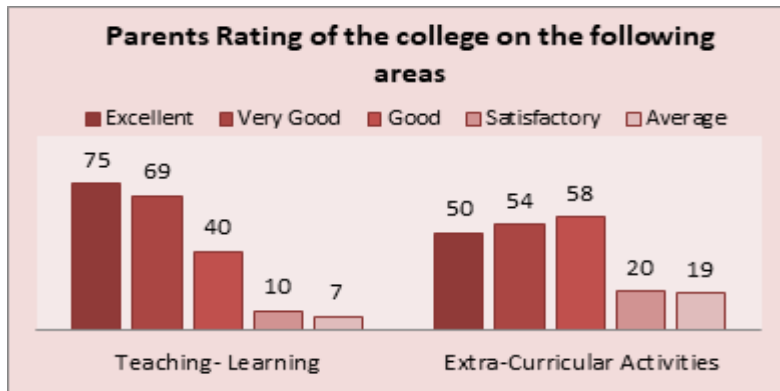
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The infrastructure of the college has been rated as very good or excellent by more than 50% of the parents with additional 33% rating it as good.

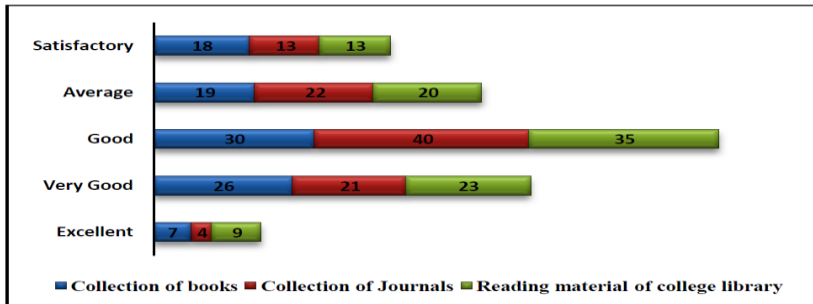
3. Please rate the following areas of the College as per your opinion:



From the above graph, we can clearly see that parents are happy with the teaching-learning process and extra-curricular activities which the college provides to its students. More than

**Response about collection of books, journals and reading material of the College Library**

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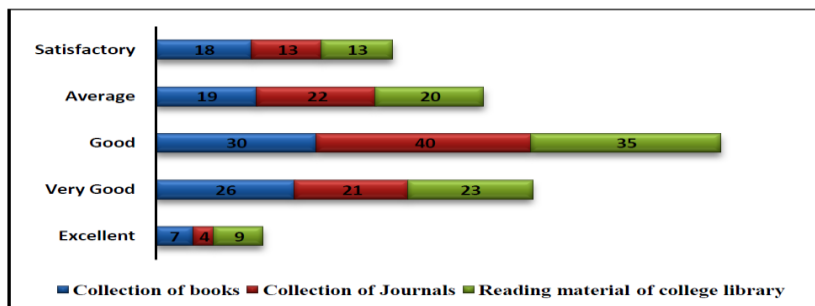
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70% of the parents have rated Teaching-Learning process as excellent or very good and around 80% say that the extra-curricular activities in which the students get the chance to participated are very good.

4. Please rate the following areas of the College as per your opinion:

**Response about collection of books, journals and reading material of the College Library**

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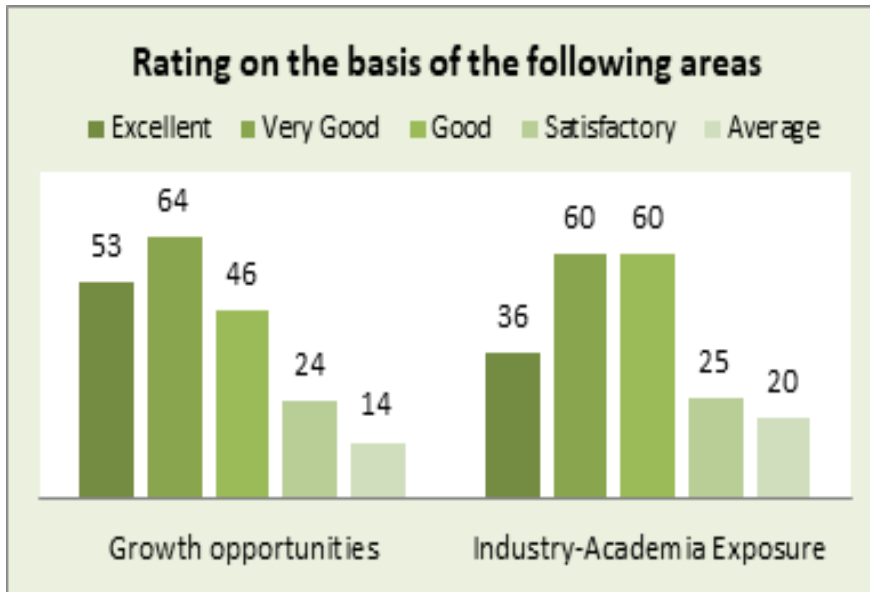




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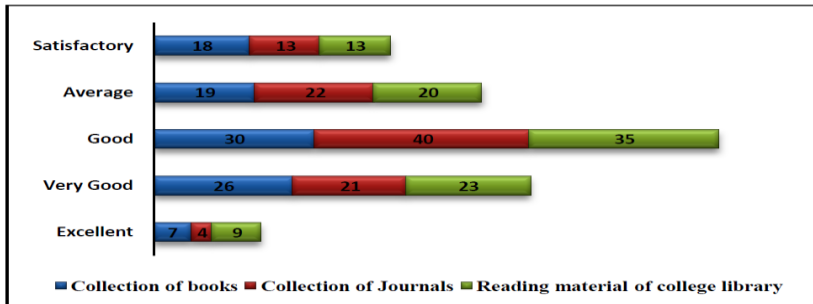
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**Response about collection of books, journals and reading material of the College Library**

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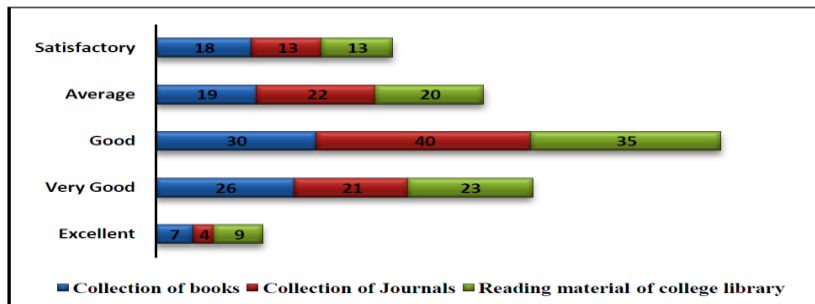
**Ph: 23237291**

Maximum parents (approximately 80%) feel that college provides good or very good Industry-Academia exposure and the growth opportunities for the child are excellent.

5. Would you like to join us as Parent-Teacher Association for greater cooperation and better functioning of the College?

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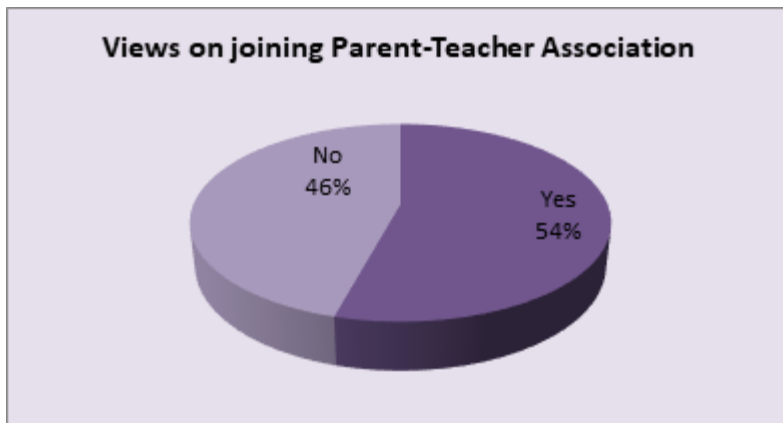
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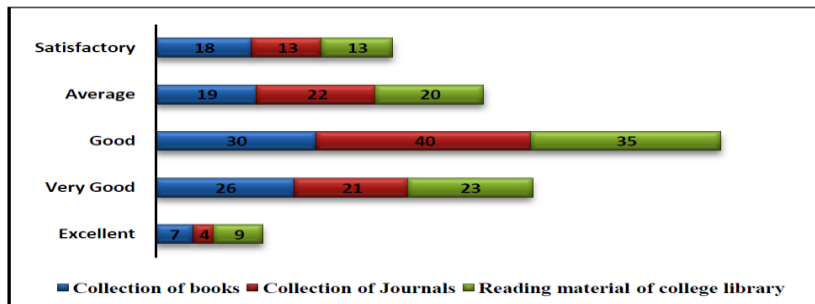


**Employers**

The Employers were of the view that although the students have a good knowledge base and IT skills, they needed to focus on improving their communication skills. Appropriate steps have been

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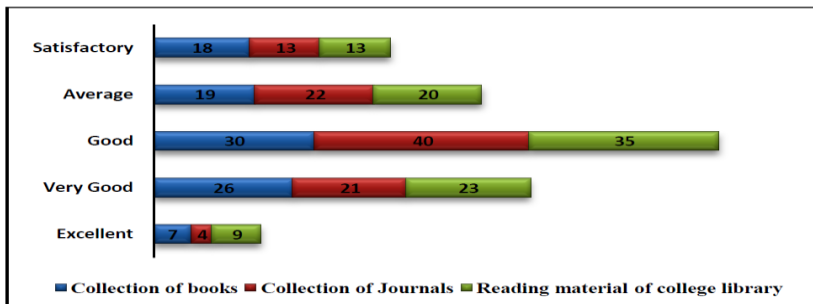
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taken to address this lacuna. The institution has also planned to begin remedial English language classes to hone the communication skills of students.

1. The requirements of the job profile and the students of Mata Sundri College (MSC)

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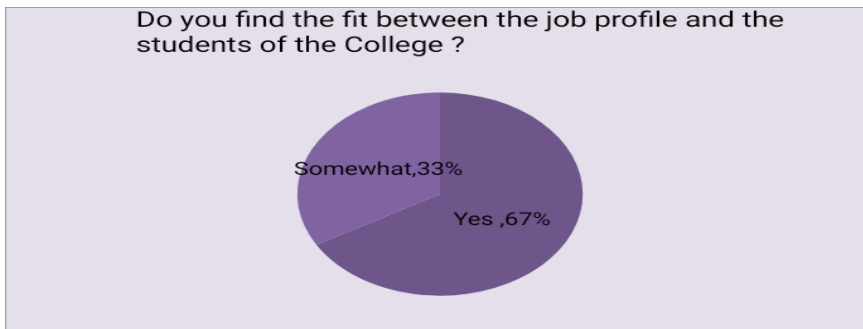
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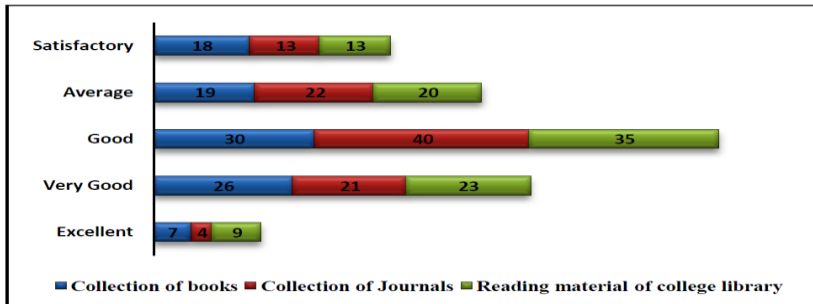
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**2. Placement process**

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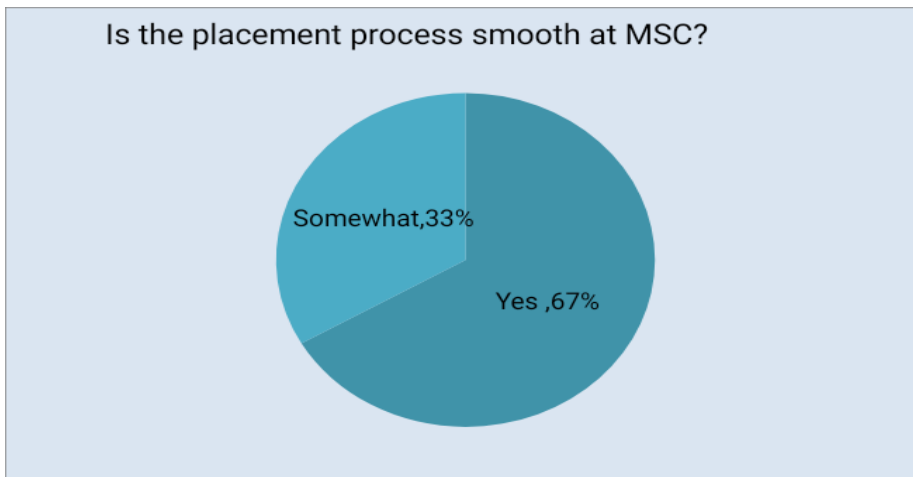
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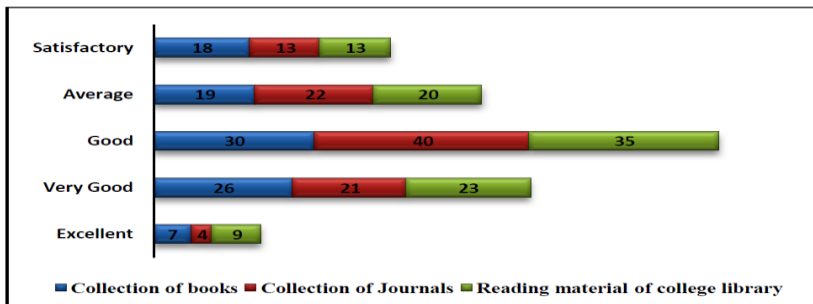
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**3. Skill based rating of the students of MSC**

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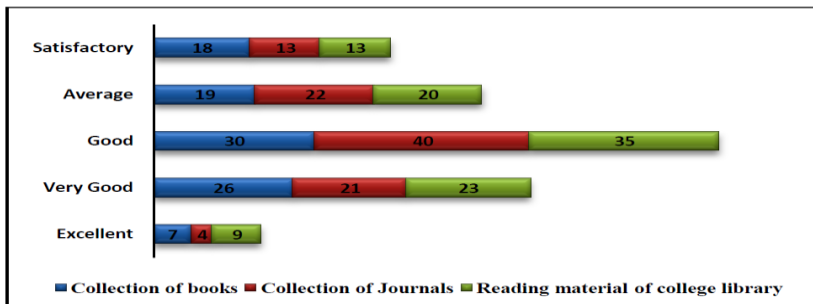
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**4. Hiring Experience**

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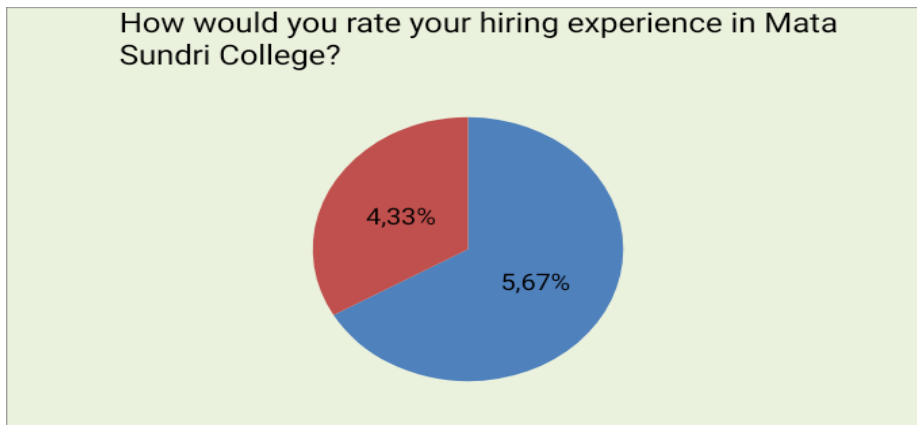
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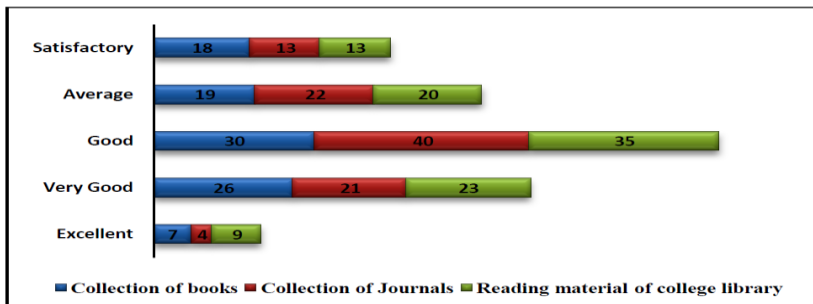
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