

### Ref No. MSC/IQAC/AQAR/21-22/1.4.1\_A

Ph: 23237291

### **Feedback Analysis Report**

### Academic Year 2021-2022

In order to ensure the growth of the institution, the IQAC of the College collected feedback from all its stakeholders (students, alumni, teachers, employers and parents). The analysis was done using MS-Excel 2010 software. The results were analysed, summarised and evaluated.

#### Student Feedback

Student feedback was collected online. Feedback was taken on teaching learning, academic excellence, infrastructure, library facilities, safety and security on the campus, industry-academia exposure and facilities provided to differently-abled students. The feedback received from students was quite positive. However, there were a few areas of concern regarding hygiene of the washrooms and the canteen. The feedback received was discussed with the Hygiene and

**Response about collection of books, journals and reading material of the College Library** 

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	Average	19	22	20			
	Good	30		40	35		
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Canteen Committee of the College and the issue was addressed by enlisting the help of class representatives. Appropriate steps were also taken to improve the hygiene of the canteen.

#### Infrastructure and Ambiance

1. Physical infrastructure of the college Library

# Response about collection of books, journals and reading material of the College Library

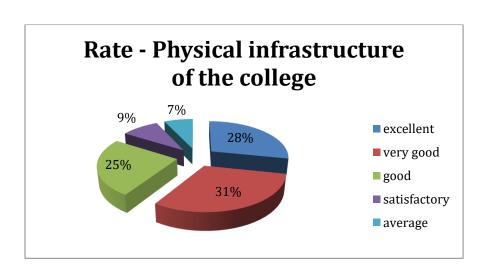
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2. Collection of books in the library

#### Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

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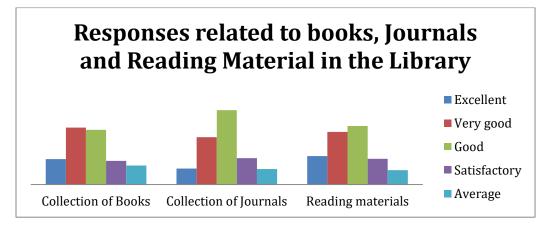
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3. Collection of Journals



#### 5. Infrastructure of the college Computer Laboratory

# Response about collection of books, journals and reading material of the College Library

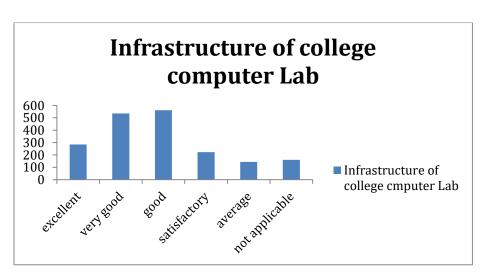
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6. Wi-Fi and Internet facility, College Website

# Response about collection of books, journals and reading material of the College Library

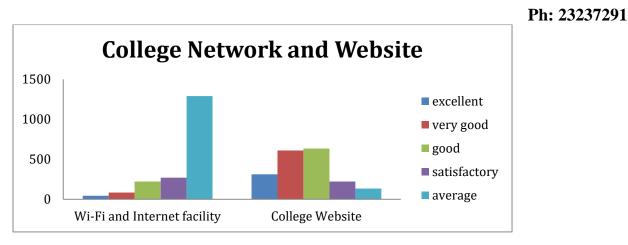
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7. Infrastructure of the class rooms

# Response about collection of books, journals and reading material of the College Library

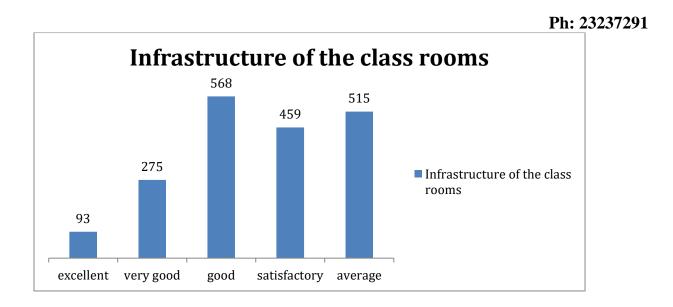
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8. Facilities for differently-abled persons like ramps, lifts.

# Response about collection of books, journals and reading material of the College Library

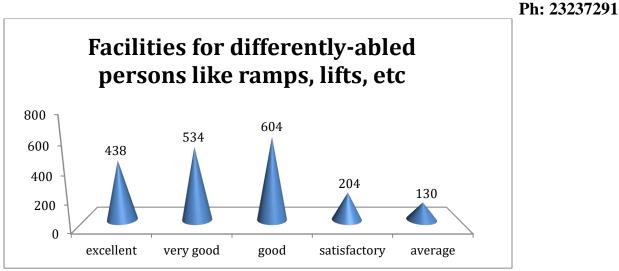
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9. Drinking water facility

#### Response about collection of books, journals and reading material of the College Library

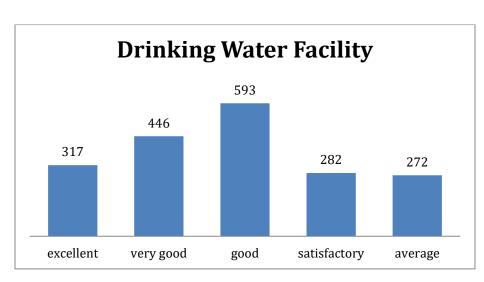
The graphical representation below shows the percentages of people with respective responses.

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10. Greenery in the college campus

# Response about collection of books, journals and reading material of the College Library

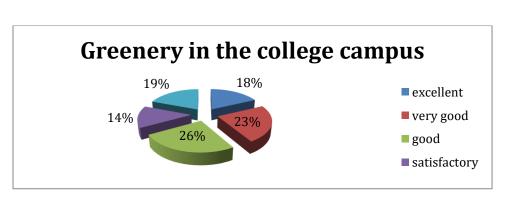
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	Average	19	22	20			
	Good	30		40		35	•
	Very Good	26	2	2	3		
	Excellent	7 4 9					
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11. Washroom Cleanliness and maintenance

# Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

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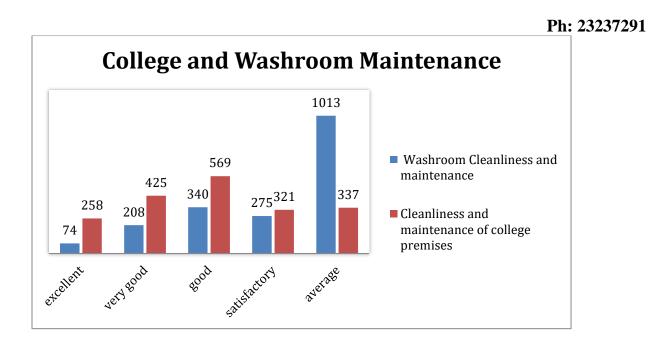
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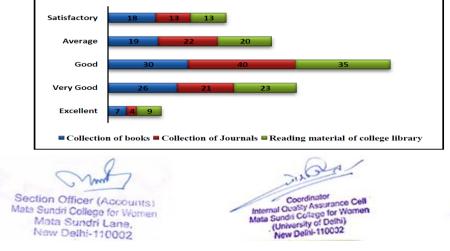
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#### Response about collection of books, journals and reading material of the College Library



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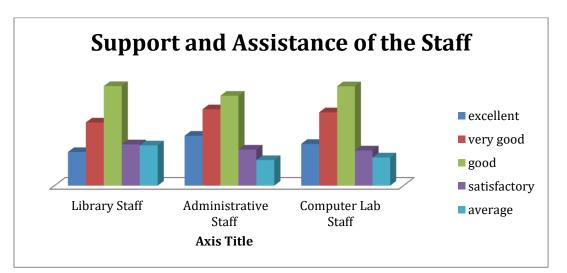
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12. Support and Assistance of the Staff

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#### 13. Sports ground

#### Response about collection of books, journals and reading material of the College Library

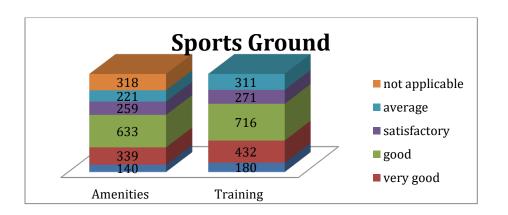
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Average	19 22 20
Good	30 40 35 J
Very Good	26 21 23
Excellent	7 4 9
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14. Complaint Redressal Committees

# Response about collection of books, journals and reading material of the College Library

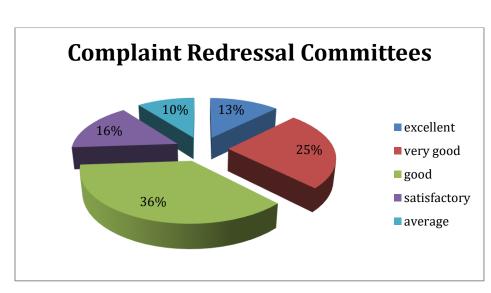
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	Satisfactory		13		
	Average	19 22	20		
	Good	30	40	35	
	Very Good	26	21 23		
	Excellent	7 4 9			
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15. Canteen

#### Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

Satisfactory		
Average	<b>19 22 20</b>	
Good	30 40 35	
Very Good	26 21 23	
Excellen	t 7 4 9	
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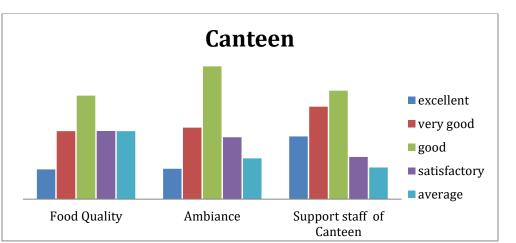
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16. Extra-Curricular Activities (ECA)

# Response about collection of books, journals and reading material of the College Library

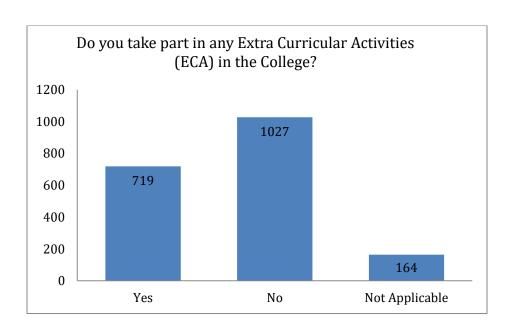
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	Average	19	22	20			
	Good	30		40		35	
	Very Good	26	21	23			
	Excellent	7 4 9					
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# **Response about collection of books, journals and reading material of the College Library**

	Satisfactory	18 13	13			
	Average	19	22	20		
	Good	30		40	35	
	Very Good	26	21	23		
	Excellent	7 4 9				
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#### Faculty Feedback

Feedback was collected from faculty members on the infrastructure and library facilities provided by the College. This too was positive with 90% of faculty saying that the infrastructure of the College was good and that the library had a good collection of books and journals.

1. Do you think Cultural/Academic Events and Activities are useful and add to the all-round development of the students of the college?

# Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

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	Satisfactory	18	13 13			
	Average	19	22	20		
	Good	30		40	35	
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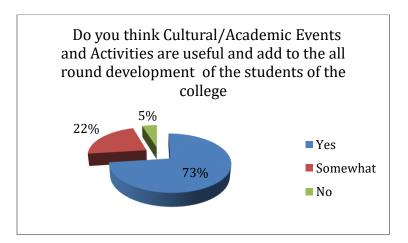
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2. Are you satisfied with the equipment, amenities and assistance available at the college for ECA activities?

# Response about collection of books, journals and reading material of the College Library

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	Satisfactory	18	13 13			
	Average	19	22	20		
	Good	30		40	35	
	Very Good	26	21	23		
	Excellent	7 4 9				
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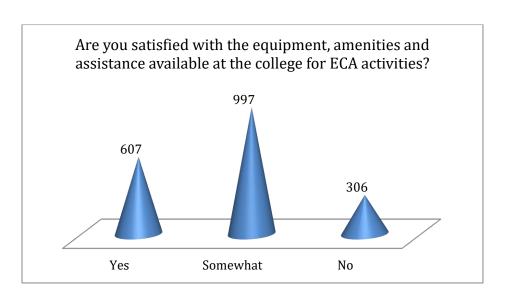
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# Response about collection of books, journals and reading material of the College Library

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	Average	19	22	20		
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#### Alumni Feedback

Feedback was collected from the Alumni online. The feedback received from the Alumni was extremely positive. Majority of the alumni were of the opinion that the College provided very good growth opportunities for its students. The institution is working towards further improvement in these areas.

1. Infrastructure

# Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

	Satisfactory	18	13 13			
	Average	19	22	20		
	Good	30		40	35	
	Very Good	26	21	23		
	Excellent	7 4 9				
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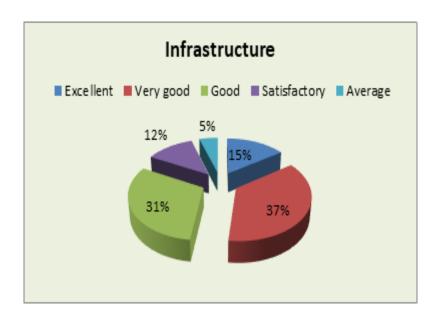
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The college has a good infrastructure and this is clearly visible from the above chart. More than 80% of the alumni feel that the college infrastructure is good, very good or excellent. Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

	Satisfactory	18	13 13			
	Average	19	22	20		
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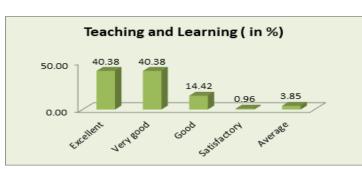
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2. Teaching and Learning

More than 80% (84 out of 104) alumni says that the teaching-learning process in the college is very good or excellent.

3. Growth opportunities for Students

# Response about collection of books, journals and reading material of the College Library

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Growth Opportunities (in %) 50.00 28.85 22.12 21.15 17.31 10.58 0.00 VeryBood Good Satisfactory Average

As visible from the above graph, more than 70% of the students say that growth opportunities provided by the college are enormous.

4. Industry- Academia Exposure

#### Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

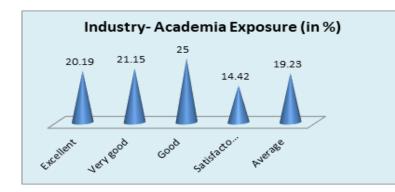
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40% of the alumni say that they get excellent or very good Industry-Academia exposure with additional 25% rating it as good.

5. Extra-Curricular Activities

# Response about collection of books, journals and reading material of the College Library

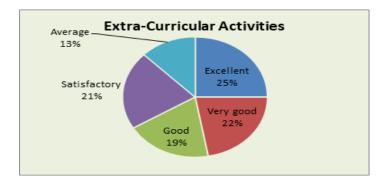
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The extra-curricular activities conducted in the college is also rated as excellent or good by around 50% of the students with additional 40% saying that they are more than satisfied by it.

6. Are you satisfied with the efforts taken by the College to connect with its Alumni?

# Response about collection of books, journals and reading material of the College Library

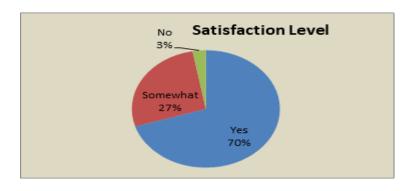
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	Very Good	26	21	23		
	Excellent	7 4 9				
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70% of the alumni are satisfied by the efforts taken by the college to connect with its alumni.

7. How would you rate your overall experience in the College? Higher the score better the perception / experience.

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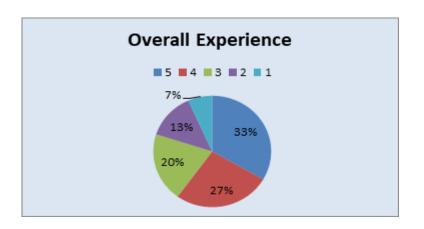
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	Excellent	7 4 9					
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Principal Mata Sundri College For Women University of Dolhi



### Ref No. MSC/IQAC/AQAR/21-22/1.4.1\_A



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As visible from the above chart, 80% of the students said that their overall experience in the college was very good.

#### Response about collection of books, journals and reading material of the College Library

	Satisfactory	18 13	13			
	Average	19 2	22 20			
	Good	30	40	35		
	Very Good	26	21 23			
	Excellent	7 4 9				
	Collection	n of books <b>=</b> Collec	ction of Journals = Re	ading material of college	e library	
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#### Parent Feedback

Parent feedback was also collected online. The overall feedback from parents shows that parents are quite satisfied with the facilities and efforts made by the College in enhancing the overall growth of their wards. They credit the college and its environment transforming the personality of their ward for the better.

1. Do you believe that the college and its environment have transformed the personality of your ward?

# Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

	Satisfactory	18 13	13		
	Average	19	22	20	
	Good	30		40	35
	Very Good	26	21	23	
	Excellent	7 4 9			
	Collection	n of books <b>=</b> Coll	ection of Jou	rnals = Readi	ing material of college library
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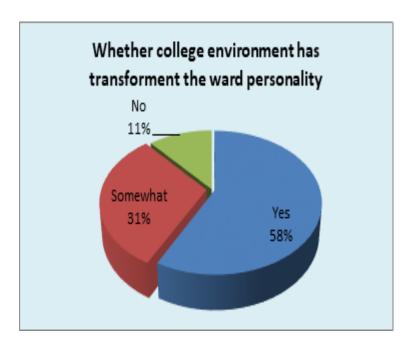
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# Response about collection of books, journals and reading material of the College Library

	Satisfactory	18	13 13			
	Average	19	22	20		
	Good	30		40	35	
	Very Good	26	21	23		
	Excellent	7 4 9	1			
	Collectio	n of books 💻	Collection of J	Journals = Rea	nding material of college	library
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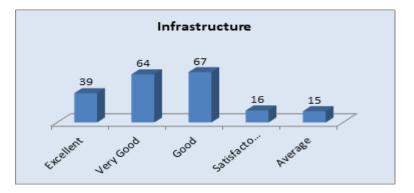
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58% of the parents believe that the college environment has changed the personality of their ward for the better. In addition to it 31% say that the college environment has partially affected their child.



2. Please rate the following areas of the College as per your opinion:

# Response about collection of books, journals and reading material of the College Library

	Satisfactory	18 13	13			
	Average	19	22 20			
	Good	30	40		35	
	Very Good	26	21	23		
	Excellent	7 4 9				
	Collectio	n of books ■ Colle	ection of Journals	Reading mate	rial of college library	
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The infrastructure of the college has been rated as very good or excellent by more than 50% of the parents with additional 33% rating it as good.

Parents Rating of the college on the following areas Excellent Very Good Good Satisfactory Average 75 69 40 50 54 58 20 19 Teaching-Learning Extra-Curricular Activities

3. Please rate the following areas of the College as per your opinion:

From the above graph, we can clearly see that parents are happy with the teaching-learning process and extra-curricular activities which the college provides to its students. More than **Response about collection of books**, journals and reading material of

#### the College Library

	Satisfactory	18	13 13			
	Average	19	22	20		
	Good	30		40	35	
	Very Good	26	21	23		
	Excellent	7 4 9				
	Collection	n of books <b>=</b> C	ollection of J	ournals =Rea	ding material of colle	ge library
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70% of the parents have rated Teaching-Learning process as excellent or very good and around 80% say that the extra-curricular activities in which the students get the chance to participated are very good.

4. Please rate the following areas of the College as per your opinion:

# Response about collection of books, journals and reading material of the College Library

	Satisfactory	18	13 13				
	Average	19	22	20			
	Good	30		40	35		
	Very Good	26	21	23			
	Excellent	7 4 9					
	Collectio	n of books <b>=</b> C	ollection of J	Journals ■Rea	ding material of	f college library	
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# Response about collection of books, journals and reading material of the College Library

	Satisfactory	18 13	13		
	Average	19	22 20		
	Good	30	40		35
	Very Good	26	21	23	
	Excellent	7 4 9			
	Collection	n of books <b>=</b> Colle	ection of Journals	Reading mate	rial of college library
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Maximum parents (approximately 80%) feel that college provides good or very good Industry-Academia exposure and the growth opportunities for the child are excellent.

5. Would you like to join us as Parent-Teacher Association for greater cooperation and better functioning of the College?

# Response about collection of books, journals and reading material of the College Library

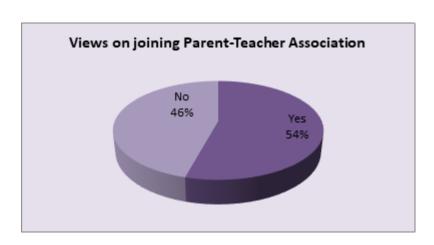
	Satisfactory	18 13	13			
	Average	19 2	2 20			
	Good	30	40		35	
	Very Good	26	21	23		
	Excellent	7 4 9				
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#### Employers

The Employers were of the view that although the students have a good knowledge base and IT skills, they needed to focus on improving their communication skills. Appropriate steps have been

# Response about collection of books, journals and reading material of the College Library

Satisfactory 18	3 13	
Average 19	22 20	
Good 30	40 35	
Very Good 26	21 23	
Excellent 7 4 9		
Collection of books	llection of Journals <b>=</b> Reading material of college library	
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Section Officer (Accounts) Mata Sundri College for Women Mata Sundri Lane, Naw Delhi-110002	Internal OcaSy Assurance Cell Internal OcaSy Assurance Cell Mata Sundit College for Women (University of Delhi) New Delhi-110032	Ma

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#### Ph: 23237291

taken to address this lacuna. The institution has also planned to begin remedial English language classes to hone the communication skills of students.

1. The requirements of the job profile and the students of Mata Sundri College (MSC)

# Response about collection of books, journals and reading material of the College Library

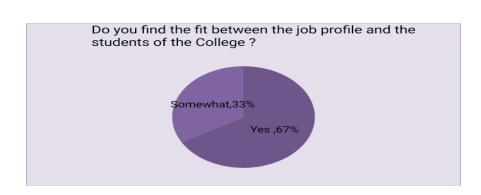
	Satisfactory	18 13	13				
	Average	19	22 20				
	Good	30	40		35		
	Very Good	26	21	23			
	Excellent	7 4 9					
	Collection	n of books <b>=</b> Colle	ction of Journa	ls ■Reading m	aterial of colleg	ge library	
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2. Placement process

# Response about collection of books, journals and reading material of the College Library

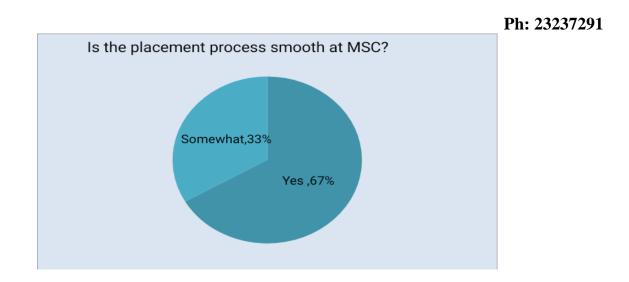
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Average	19	22	20		
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Very Good	26	21	23		
Excellent	7 4 9				
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	Average Good Very Good Excellent Collection Collection Sundri Colleco	Average 19 Good 30 Very Good 26 Excellent 7 4 9	Average 19 22 Good 30 Very Good 26 21 Excellent 7 4 9 Collection of books = Collection of Collection of ficer (Accounts)	Average 19 22 20 Good 30 40 Very Good 26 21 23 Excellent 7 4 9 Collection of books = Collection of Journals = Rea Collection Officer (Accounts) Sundi Collecto for Memory Collecto Col	Average       19       22       20         Good       30       40       35         Very Good       26       21       23         Excellent       7       4       9         = Collection of books = Collection of Journals = Reading material of college lib         Output       Coordinator         Coordinator       Coordinator         Sundri College for Moreore       Coordinator         Sundri College for Moreore       Internal Outputsy Assurance Cell

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3. Skill based rating of the students of MSC

# Response about collection of books, journals and reading material of the College Library

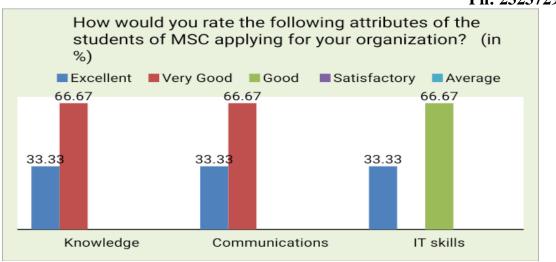
	Satisfactory	18 1	3 13				
	Average	19	22	20			
	Good	30		40	35		
	Very Good	26	21	23			
	Excellent	7 4 9					
	Collectio	n of books <b>=</b> Co	llection of J	ournals = Read	ing material of	college library	
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### Ref No. MSC/IQAC/AQAR/21-22/1.4.1\_A



4. Hiring Experience

#### Response about collection of books, journals and reading material of the College Library

The graphical representation below shows the percentages of people with respective responses.

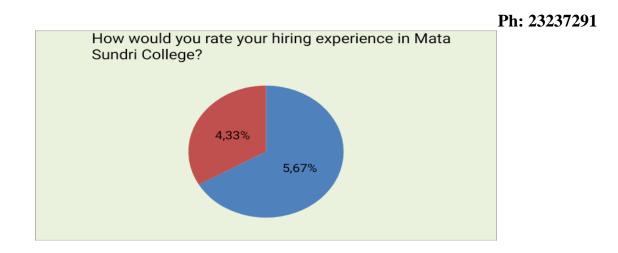
	Satisfactory	18 13	13			
	Average	19 22	20			
	Good	30	40	35		
	Very Good	26	21 23			
	Excellent	7 4 9				
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# Response about collection of books, journals and reading material of the College Library

Satisfactory	18 13 1	13		
Average	19 22	20		
Good	30	40	35	
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